

CNH Industrial is a global leader in the capital goods sector that, through its various businesses, designs, produces and sells agricultural and construction equipment, trucks, commercial vehicles, buses and specialty vehicles, in addition to a broad portfolio of powertrain applications. Present in all major markets worldwide, CNH Industrial is focused on expanding its presence in high-growth markets, including through joint ventures.

CNH Industrial wants to reinforce its Team, and is looking for his/her new:

TRANSPORT SPECIALIST – OUTBOUND REGION 2 (M/F)

Company: **CNH Industrial**
Reference of the job offer: **Perspektiv1712310**
Location: **Heidelberg, Germany**
Contract type: **VIE Programme**
Fixed-term contract: **12 months**

JOB DESCRIPTION

Scope: Outbound transport to the countries of Region 2: DE, AT, DK, NO, SE, FI, PL, LT, LV, EE, CZ, SK, HU

Reporting line: Reports to responsible Manager Outbound Region 2

Objective of position:

- Ensure timely and consistent deliveries managing a competitive transport service to the CNH Industrial distribution network in the assigned region.
- Manage and maintain cost and service control data bases
- Improve service, cost and quality to increase dealer satisfaction and CNH Industrial profitability
- Implement a strong claim management and reverse logistics set up

MAIN ACTIVITIES

Carrier Selection & Setup:

- Support in service and cost evaluation of proposals
- Support in implementation change / new providers or new services with the provider and depot operations
- Use the right provider of the routing guide for the transport services
- Use spot services to support the business where contracted service is not available

Transport Operations:

- Maintain operational carrier relationship and solve issues
- Maintain pickup schedules and loading instructions, with monthly and seasonal transport planning
- Manage capacity changes (extra / less pickup vehicles), (bank) holidays, changes in service (In-night dealers)
- Support Dealer Parts Support in their activities related to transportation issues

Service Control & Improvements:

- Produce daily service KPI, including missing data management and recovery plans for bad performance
- Monitor service exceptions and implement corrective actions



- Manage transportation claims
- Identify and implement service improvements (Truck departure times, delivery Times, Track & Trace info)

Cost Control & Savings:

- Provide service approval / information to Fiat Services Accounts Payable for invoice payment
- Invoice checks and solve issues with providers
- Identify and implement cost saving projects (flow re-engineering, tender transport, optimize usage, etc.)

Claim Management and reverse logistics:

- Set up a new process for claim management, manage approval, manage refund request to the carrier
- Identify and implement improvements to reduce claims (lost, damages, bad packaging, etc)
- Implement a strong reverse logistics to control the returns for warranty, due to claims, and other parties

PROFILE

- Minimal education level: Postgraduate degree – MA/MSc (5 years degree)
- Academic qualification: Business School, University, Engineering school,
 - Speciality: Logistic
- Technical skills required: Good knowledge in Microsoft applications Power Point, Access and Excel
- Languages:
 - Fluent in German and English, other additional (Nordics, BNL, CZ,) helpful

FURTHER INFORMATION

- *Contract:* V.I.E. (Volontariat International en Entreprise)

The VIE contract in short: According Business France's eligibility conditions, the Volontariat International en Entreprise (VIE) is an assignment in a French company operating overseas for professionals between the age of 18 and 28 who are European Union nationals.

To apply, you need to meet the conditions mentioned above. If not, your application will not be selected. If you are eligible, join your CV and a cover letter in English – and mention: your age and nationality. For further information about the eligibility conditions to this programme, we invite you to go to Business France website: www.civiweb.com.

⇒ **Should you be interested in this position, please send your full application details to:**



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VIE administration - EMEA

CNH Industrial Parts & Service

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Important: Please mention the reference « **Perspektiv1712310** »




Perspektiv

For any question, please contact us using the details below:

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